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PARTNERING WITH OUR PATIENTS AND FAMILIES IN THEIR CARE



Keep me safe Listen to me Be kind to me Explain things to me

PARTNERING WITH OUR STAFF IN CONTINUOUS QUALITY IMPROVEMENT



I am safe

I am respected I am engaged

I am heard

I can reach my full potential

PARTNERING WITH OUR COMMUNITY TO MEET THE NEEDS OF OUR PATIENTS



Help me find my way

Take my hand and guide me through myjourney

Provide access to services in the community

# EXECUTIVE LEADERSHIP COUNCIL

- Strategic and Operation Plan
- Senior Management Council

# BOARD QUALITY

- Monitor Quality of Service within HDGH
- Oversee preparation of Quality Improvement Plan oversight
- Ensure Regulations met (ECFAA, Hospital Management Regulations, 965)



# MEDICAL QUALITY ASSURANCE

- Morbidity and Mortality
- Review Quality of Care Information Protection Act
- (QCIPA)Competence and Quality Assurance

# UNIT BASED COUNCILS

- Unit Based Quality and Safety
- Clinical Work Environment
- Clinical Practice
- Monitors Unit Scorecards

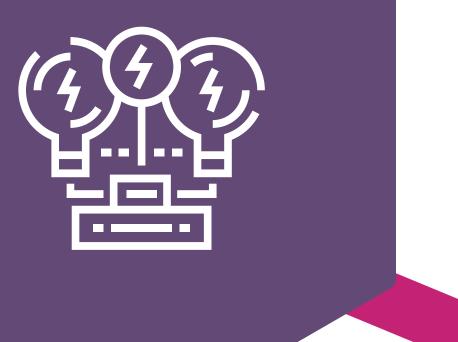
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### MEDICAL **ADVISORY** COMMITTEE

- Quality of Medical Care
- Credentialing & Re-Appointment
- Professional Staff Matters
- Professional Staff Policies

# PROGRAM QUALITY COUNCILS

- Develops Program Goals and Objectives
- Monitors Program Scorecards and Indicators
- Develops Program plans and integrates quality improvement and safety



# COUNCIL



DIRECTORS

- Accreditation Oversite
- Risk Management
- Hospital Policies
- Joint Occupational Health & Safety Committee
- Privacy Oversite
- Financial / Decision Support /Performance Oversite (sustainment)



HDGH ESTP 1888

# RESEARCH AND EVALUATION

- Research
- Program Planning & Evaluation
- Knowledge Transfer & Education

# INTER-PROFESSIONAL QUALITY COUNCIL

PATIENT FAMILY

ENGAGEMENT

COUNCIL

- Utilize Evidence Based Practice
- Quality Improvement
- Education/Innovation/Research
- Professional College Regulations
- Clinical Policies
- Infection Prevention and Control
- Monitoring of quality trends, safety metrics and patient experience data